

The Questions Facilities Ask Most

Care, not cosmetic.

At a glance — the questions communities ask most often, answered in one page. Full answers are published at corenailwellness.com/faqs.

Core Nail Wellness provides appointment-based, on-site nail wellness services within senior living and care communities. These are the questions that come up most often while a community is deciding whether to partner.

Ten Questions, Answered

01 What is Core Nail Wellness? — Appointment-based, on-site licensed nail wellness within senior living and care communities. Not a salon, not vehicle-based.

02 Is this medical care? — No. Licensed nail services only. No diagnosis, treatment, podiatry, nursing, or wound care.

03 Which residents are eligible? — Each resident must meet CNW screening and consent requirements. Service may be modified, deferred, or declined.

04 Do you serve residents with diabetes? — A diabetes diagnosis neither qualifies nor disqualifies a resident. CNW provides no diabetic foot care or medical risk clearance.

05 Can a resident decline? — Yes, at any time — even where another person authorized or paid for the service. Consent is ongoing.

06 Who pays for services? — Three structures: Community Access (resident pays), Wellness Support (facility subsidizes), Sponsored Care (facility pays).

07 How often can CNW visit? — Introductory, on-demand, weekly, biweekly, or monthly standing visits, or a flex allotment. Set in the agreement.

08 Where is the service performed? — A Wellness Station in an approved shared area, Wellness Rounds in resident rooms, or a combination of both.

09 What does the community provide? — A designated contact, resident list, consent readiness, safe access, and suitable service space.

10 How does a community begin? — Consultation, discovery discussion, written proposal, agreement, pre-launch readiness, first visit, follow-up review.

What Each Side Brings

The Community Provides

- A designated service-day contact
- A resident list and consent readiness
- Safe access and suitable service space
- Infection-control and emergency instructions
- Timely notice of restrictions or changes
- Resident transport or escort where needed

CNW Provides

- Licensed on-site nail wellness for hands and feet
- Portable equipment and prepared supplies
- A written service record for every visit
- Observations reported to the designated facility contact
- Family updates when authorized
- Credentialing documentation and a written proposal

Licensed. Trained. Accountable.

Core Nail Wellness is a licensed North Carolina nail wellness practice serving clients in healthcare and community settings, operating in compliance with North Carolina state law (21 NCAC 14H). Our founder holds a North Carolina manicurist license (M-82365, issued January 2019) and maintains continuing education in nail health for aging and medically complex populations.

We maintain complete client service records and operate under a comprehensive, controlled document library that governs every aspect of our practice — from infection control to client screening to quality assurance. Proof of insurance is provided during facility credentialing.

A consultation is not a commitment. It is how CNW and your community evaluate needs, readiness, scope, schedule, pricing, and partnership fit before anything is signed.

To discuss a partnership for your community, visit corenailwellness.com or email info@corenailwellness.com